

C2CLIGHTS.COM DAMAGED / DEFECTIVE / MISSING IN SHIPMENT FORM:

PLEASE PLACE AN "X" BELOW FOR ALL APPLICABLE ISSUES WITH YOUR ORDER:

- DAMAGED MISSING DEFECTIVE WRONG ITEM(S)

PLEASE PLACE AN "X" BELOW IN REGARDS TO THE PRODUCT(S) YOU ORDERED (Check all that apply):

- 1) I Received my order and am reporting item(s) are damaged and it has been within 48 hours.
 2) I received my order and am reporting item(s) are missing, and it has been within 48 hours.
 3) It has been longer than 48 hours and I am reporting item(s) damaged and/or missing.
 4) My products are defective and to the best of my knowledge the product(s) are under warranty.

Please note: If it has been longer than 48 hours since receiving your delivery, we will try to help you, but because of the time frame to notify UPS of a damaged or missing shipment, we cannot guarantee anything beyond 48 hours.

PLEASE FILL IN THE INFORMATION BELOW:

YOUR NAME: _____

ORDER NUMBER: _____

DATE ORDER WAS RECEIVED: _____ TODAY'S DATE: _____

YOUR PHONE NUMBER: _____

ITEM(S) YOU WISH TO RETURN / EXCHANGE: _____

PLEASE DESCRIBE THE NATURE OF THE DAMAGED, MISSING OR DEFECTIVE ITEM(S):

YOUR SIGNATURE: X _____

I have read and agreed to all terms and conditions of sale as per www.c2clights.com/terms.html

YOUR NAME: _____

PLEASE PRINT THIS FORM, FILL IT OUT, AND FAX IT TO (818) 772-0599, OR YOU CAN SCAN AND EMAIL THIS FORM TO sales@c2clights.com