

**COAST TO COAST LIGHTING RGA / RETURN / EXCHANGE / CANCELLATION FORM:** \_\_\_\_\_

PLEASE PLACE AN "X" BELOW STATING IF THIS IS A RETURN OR CANCELLATION (REQUIRED):

CANCELLATION

RETURN

EXCHANGE

PLEASE PLACE AN "X" BELOW STATING YOUR REASON FOR CANCELLING OR RETURNING:

- 1) Returning order new with all packaging within 30 days of receipt, and I agree to a 15% restocking fee. I understand that shipping charges will not be refunded, and I am responsible for shipping the item(s) back to us. This only qualifies for in-stock items that are not custom finished. 35% restocking fee for non-stock items.
- 2) I Placed my order, and it's been past the 30 day return period, and I agree to a 35% restocking fee (we reserve the right to refuse returns after 30 days). I understand that shipping charges will not be refunded, and I am responsible for shipping the item(s) Back to us.
- 3) I wish to exchange my item(s), and my item(s) are brand new and have not been used. I agree to pay all shipping back and forth and any restocking fees that may apply. I understand that shipping charges will not be refunded, and I am responsible for shipping the item(s) back to us.
- 4) I wish to cancel my non-stock items order. I understand that there will be a 10% administration fee. A restocking will also apply fee if the item(s) have already shipped.

Please note: Non-stock items (all items made in the USA, custom finished items (items ordered in finishes other than Bronze, etc.) are non-returnable, and after 24 hours are non-cancellable. Also, any LED strip light orders (Tape, Rope, etc.) are not returnable for refund, and are only under warranty per our terms and conditions.

PLEASE FILL IN THE INFORMATION BELOW:

YOUR NAME: \_\_\_\_\_

ORDER NUMBER: \_\_\_\_\_

DATE ORDER WAS PLACED: \_\_\_\_\_ TODAY'S DATE: \_\_\_\_\_

YOUR PHONE NUMBER: \_\_\_\_\_

REASON FOR RETURN / EXCHANGE: \_\_\_\_\_

YOUR SIGNATURE: X \_\_\_\_\_

I have read and agreed to all terms and conditions of sale as per [c2clights.com/shipping-returns/](http://c2clights.com/shipping-returns/)

YOUR NAME: \_\_\_\_\_

PLEASE PRINT THIS FORM, FILL IT OUT, AND SCAN AND EMAIL THIS FORM TO [sales@c2clights.com](mailto:sales@c2clights.com)

PLEASE NOTE: ANY FORM FILLED INCORRECTLY WILL BE VOIDED, AND YOU WILL NEED TO FILL OUT A NEW FORM.